

“CONDITIONS OF USE”

FOR SCIENTIFIC MONITORING INC. WEB SITE

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SMI is committed to respecting and protecting your privacy. To that end, we have prepared this Privacy Statement to disclose and describe our information gathering and dissemination practices for the Web Site.

Personal Information

In general, you may visit our Web Site without identifying yourself or revealing any personal information. Some portions of the Web Site may require you to give us personally identifiable information, which is information that enables us to identify you, such as your name, email or other address, in order to respond to your request for information from SMI.

Privacy is very important to us. We recognize your right to confidentiality and are committed to protecting your privacy. We will not give, loan, or sell any personally identifiable information to any third party, unless legally required to do so. We may store and process personal information to better understand your needs. In addition, we may use the information to contact you. If you use our Web Site to receive information or support services for an SMI product that you use, you may be required to supply personal information in order to receive these services via our Web Site, and we may use the information in order to perform services to you.

Security Policy

The importance of security for all personally identifiable information associated with our guests is of utmost concern to us. We use industry standard practices to safeguard the confidentiality of your personally identifiable information. We treat data as an asset that must be protected against loss and unauthorized access. We also employ many different security techniques to protect such data from unauthorized access by users inside and outside SMI. However, we recognize that “perfect security” may not exist on the Internet.

IP Address

We may collect IP addresses for the purposes of system administration and to report aggregate information. An IP address is a number that is automatically assigned to your computer whenever you are surfing the Internet. Web servers – the big computers that “serve” up Web pages – automatically identify your computer by its IP address. When guests request pages from our Web Site, our servers log the guests’ IP address. We do not link IP addresses to anything personally identifiable. This means that a user’s session will be logged, but the user remains anonymous to us. In addition, certain non-personally identifiable information is recorded by the standard operation of our Internet servers. This information allows us to keep our Web Site running efficiently. The information we

record includes the browser (such as Netscape, Internet Explorer, etc.) and the operating system used (such as Macintosh, Windows 2000, etc.) by the visitor. Another use of this type of information may include the number of visitors to the various pages in our Web Site but only in a combined and non-personally-identifiable form. E-mail addresses and other personally identifiable information about visitors to our Web Site are known only when voluntarily submitted.

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We use a feature on your Internet browser called a “cookie.” Cookies are small files created on your computer’s hard drive. We use cookies to let it know that you are a prior customer. We also use cookies to retrieve certain information previously provided by you to our Web Site, so that you will not need to re-enter this information every time you visit our Web Site. We will not use cookies to store personal/business information.

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